



Quality Policy

GPA is a quality endorsed company committed to achieving and maintaining a client reputation for 'Excellence in Engineering Services'.

We, at GPA, embrace current management philosophies and model ourselves as a quality conscious and customer focused company.

Our core values are:

- We take pride in every task, we strive for excellence and are committed to delivering exceptional client outcomes;
- We are one team working in partnership with our clients, where everyone can reach their full potential each day;
- We act ethically, fairly and with respect for each other, our clients, the environment and the broader community;
- We are uncompromising in protecting the safety and wellbeing of our staff and all those we interact with;
- We are accountable to those that depend on us and the communities in which we operate to ensure a better future for all.

These values form the basis of a continuous drive to provide superior service and solutions to the satisfaction of our clients.

We are committed to:

- Meeting and exceeding our own needs and expectations, as well as those of our clients;
- Complying with Statutory, Regulatory and ISO 9001 requirements;
- Providing a fulfilling work environment;
- Continually improving our Management System.

To facilitate continuous improvement GPA has implemented an Improvement Request (IR) process.

Achievement of our goals and to support and enhance our strategic objectives necessitates the involvement, support and dedication of every person within GPA. In recognition of this, GPA will provide resources, employee training, personal development and recognition of excellence in order to foster a fair, rewarding and productive work environment.

This Quality Policy is to be communicated and understood by staff and will be available to relevant interested parties.

We are proud of our Certification as a quality endorsed company and to ensure that we continue to perform we set and periodically review measurable targets for our quality objectives.

Sean Flaherty
Managing Director

27th September 2023

