



## Quality Policy

At GPA, we are dedicated to delivering engineering solutions that meet the highest standards of quality and excellence. Our commitment to quality is embedded in every aspect of our operations, ensuring that we consistently meet and exceed client expectations while continuously striving for improvement.

Our core values are:

- We take pride in every task, we strive for excellence and are committed to delivering exceptional client outcomes
- We are one team working in partnership with our clients, where everyone can reach their full potential each day
- We act ethically, fairly and with respect for each other, our clients, the environment and the broader community
- We are uncompromising in protecting the safety and wellbeing of our staff and all those we interact with
- We are accountable to those that depend on us and the communities in which we operate to ensure a better future for all

These values form the basis of a continuous drive to provide superior service to our clients.

We are committed to:

- Complying with all applicable Statutory, Regulatory and ISO 9001 requirements
- Meeting and exceeding our clients' needs
- Complying with and continually improving our Integrated Management System
- Fostering a positive work environment

To facilitate continuous improvement, GPA uses an Improvement Request (IR) process to identify, approve and action improvements to how we operate.

GPA will provide the necessary resources, employee training, personal development opportunities, and recognition to foster a fair, rewarding, and productive work environment. Achieving our goals and strategic objectives requires the active involvement, support, and dedication of every individual within GPA.

As part of our Certification as a quality endorsed company, we document and periodically review our performance against a set of measurable quality objectives.

This Quality Policy is to be communicated and understood by staff and will be made available to relevant interested parties.

Sean Flaherty  
Managing Director

26<sup>th</sup> May 2025

